

Instructions for accessing and logging in to the Arad Smart Meters 2.0.23 Software

Software version	Supported Octave versions
New version 2.0.23	SW4.02 with a 2025 manufacturing date
Current version 1.0.54	SW4.02 and earlier Octave versions
Legacy version 1.0.35	SW4.01 and older

Request access, download, and install

Step 1: Request a user account by filling in the [Arad Smart Meter user form](#).

Step 2: You will receive an email with your username and password. Please keep your username and password somewhere safe.

Note: Do not click on the login link – you will use your username and password when logging into the Arad Smart Meter Software.

Step 3: Download and install the software. A link can be found on the [Netafim USA Resources](#) page – under the water meter section.

Hello Test user.

You have been registered to Harmony Encore.

Your account info:

Email/username: testaradsoftware@growsphere.us

Password: Vh4%tjYq

In order to login please click on the [link](#).

You will be asked to choose a new password on your first login.

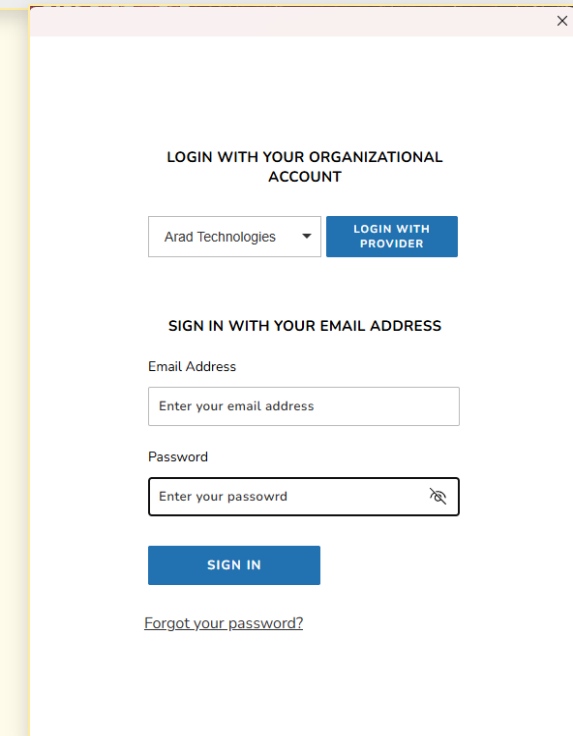
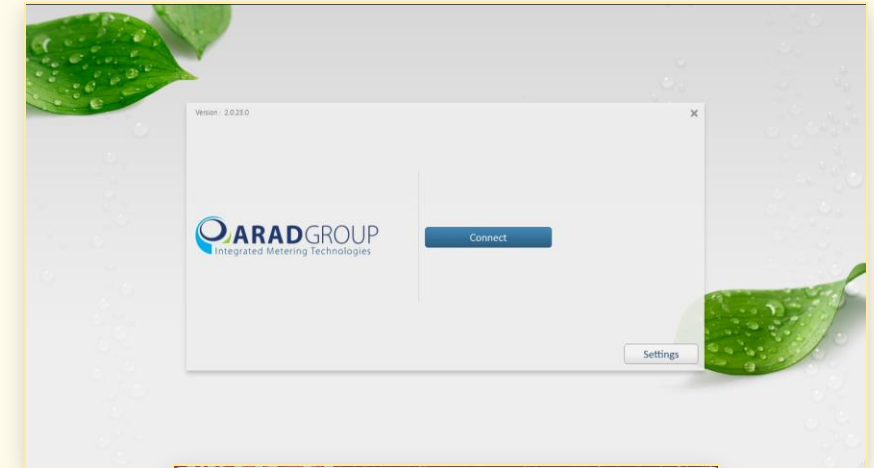
Open the software and log in

Step 4: Open the Arad Smart Meter software and click **Connect** on the start screen (top image).

Step 5: The login screen appears (bottom image). Sign in with the username and password from your email.

Note: Before any field visit, please keep the following in mind.

- An internet connection is required to verify your account. If you plan to use the software in the field, log in within 24 hours of your visit.
- Logging in saves an access token on your device for 24 hours.
- If the token has expired and your device is offline, you will not be able to log in.

The image shows the login screen of the software. It has a white background. At the top, it says 'LOGIN WITH YOUR ORGANIZATIONAL ACCOUNT'. Below this, there is a dropdown menu showing 'Arad Technologies' and a blue button labeled 'LOGIN WITH PROVIDER'. Underneath, it says 'SIGN IN WITH YOUR EMAIL ADDRESS'. There are two input fields: 'Email Address' with the placeholder text 'Enter your email address' and 'Password' with the placeholder text 'Enter your password' and a small eye icon to toggle visibility. Below the password field is a blue button labeled 'SIGN IN'. At the bottom, there is a link that says 'Forgot your password?'.

Reset your password and sign in

Step 6: If this is your first time logging in, you will be prompted to reset your password.

Step 7: Log in with your email address and your new password.

Note: To log in successfully,

1) Octave or Sonata meter must be connected with the programming cable.

2) If it is not, you will see an error message.



PLEASE PROVIDE THE FOLLOWING DETAILS.

Password

New Password

Confirm New Password

CONTINUE **CANCEL**

LOGIN WITH YOUR ORGANIZATIONAL ACCOUNT

Arad Technologies **LOGIN WITH PROVIDER**

SIGN IN WITH YOUR EMAIL ADDRESS

Email Address

Password

SIGN IN

[Forgot your password?](#)

Confirm the connection and program

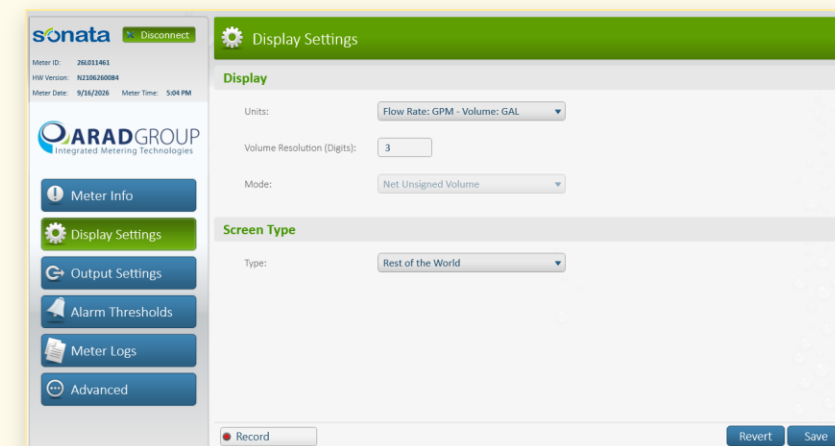
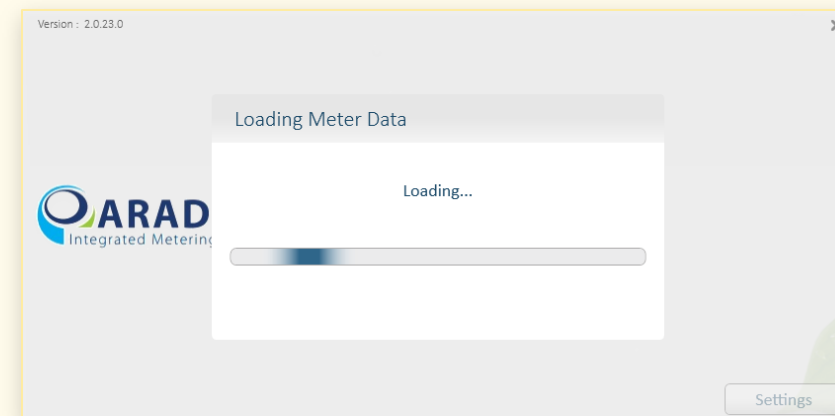


Step 8: When the “Loading Meter Data” message appears, you are connected to the meter and logged in.

Step 9: Complete the required programming.

New to Octave or Sonata meters?

Contact your Netafim Key Account Manager to schedule a training session first.



Disconnect when you're finished

Step 10: Always disconnect when you're done programming the Octave or Sonata meters.

Note: Before any field visit, make sure you are connected to the Octave or Sonata meter and have logged in at least once in the past 24 hours.

